



STATE OF NEW MEXICO  
**Taxation and Revenue Department**  
An Equal Opportunity Employer

**DIVISIONS**

**Office of the Secretary**  
(505) 827-0341  
**Administrative Services**  
(505) 827-0369  
**Audit and Compliance**  
(505) 827-0900  
**Motor Vehicle**  
(505) 827-2296  
**Property Tax**  
(505) 827-0870  
**Revenue Processing**  
(505) 827-0800  
**Tax Fraud Investigations**  
(505) 841-6544

**Bill Richardson**  
*Governor*  
**Jan Goodwin**  
*Secretary*

**FOR IMMEDIATE RELEASE**  
May 19, 2006

**CONTACT: David Harwell (505) 827-0313**

**Tax and Revenue Department Duplicate Refund Checks-Christmas Does Not Come Twice This Year!**

SANTA FE –A computer glitch has caused the Department of Taxation and Revenue to issue duplicate refund checks to approximately 1600 individuals. Special procedures have been put in place to prevent this from reoccurring, including creating manual pre- and post-audit reviews; implementing a quality review process to be completed by another department and looking at new software options to control printing of checks.

The following questions are designed to assist taxpayers who have received duplicate checks:

**What do I do if I get two refund checks?**

Deposit one of the checks

Write VOID DUPLICATE on the face of the other check

Send voided check to:

Taxation and Revenue Department

P.O. Box 630

Attention: Teresa Martinez-Rael

Santa Fe, NM 87504-06030

**What if I have questions?**

We have set up a special Hot Line to handle questions concerning these checks: 827-1604. If the taxpayer has an unusual circumstance and needs special help: 827-0803 or 827-0788. The taxpayers may also call the regular taxpayer help line (1-866-809-2335)

**What happens if I deposit both of the checks?**

One check will be good and will be credited to the taxpayer's bank account and the other one will be invalid and will not be credited to the taxpayer's account.